

Press release

Arabian Courtyard Hotel & Spa EARN TRIPADVISOR'S 2017 CERTIFICATE OF EXCELLENCE







Dubai, UAE (July, 2017): Arabian Courtyard Hotel & Spa today announced that <u>6 of Certificate of</u> <u>Excellence recipients</u> of the company's properties received the 2017 <u>TripAdvisor</u>[®] Certificate of Excellence. Now in its seventh year, the achievement celebrates hospitality businesses that have consistently achieved great traveller reviews on TripAdvisor over the past year. Certificate of Excellence recipients include accommodations, restaurants and attractions located all over the world that have continually delivered a quality customer experience.

The properties have received the 2017 TripAdvisor Certificate of Excellence are:

- 1- Arabian Courtyard Hotel & Spa
- 2- Ahmedia Heritage Guest House
- 3- Barjeel Al Al Arab Restaurant
- 4- Pharaoh Café & Restaurant
- 5- Sherlock Holmes English Pub
- 6- Mumtaz Mahal Indian Restaurant

Heritage Dubai Hotels is honoured that many of our hotels have earned the TripAdvisor Certificate of Excellence. There is no greater seal of approval than being recognized by our customers. With the TripAdvisor Certificate of Excellence based on customer reviews, the achievement is a remarkable vote of confidence to our continued business success and commitment to service excellence," said Habib Khan, General Manager, Arabian Courtyard Hotel & Spa and CEO Hospitality Division of Planet Group

"TripAdvisor is excited to announce the recipients of the 2017 Certificate of Excellence, which celebrates hospitality businesses that have consistently received strong praise and ratings from travelers," said Heather Leisman, Vice President of Industry Marketing, TripAdvisor. "This recognition allows us to publicly honor businesses that are actively engaging with customers and using feedback to help travelers identify and confidently book the perfect trip."

The Certificate of Excellence takes into account the quality, quantity of reviews submitted by travelers on TripAdvisor over a 12-month period. To qualify, a business must maintain an overall TripAdvisor bubble rating of at least four out of five, have a minimum number of reviews and must have been listed on TripAdvisor for at least 12 months.

About Arabian Courtyard Hotel & Spa:

Set in the historic heart of Dubai, old Dubai's heritage inspires Arabian Courtyard Hotel & Spa it offers a unique experience which is a combination of warm Arabic hospitality and state-of-the-art amenities designed to cater to both tourists and business travelers. It is opposite Dubai Museum and is a stone's throw-away from the famous Dubai Creek and the timeless Souk Al Kabir, more commonly known as Meena Bazaar. At a walking distance to Historic Bastakiya, Bank Street, Diplomatic Area, Computer Street and Port Rashid, this hotel is just 6 kilometers away from Dubai International Airport. It offers a splendid accommodation of 173 tastefully furnished rooms, including 41 executive rooms and 23 suites with non-smoking and interconnecting rooms also available. The hotel offers all business services and conference / meeting rooms as well as a variety of dining options. A fully equipped health club, temperature controlled swimming pool, sauna, Jacuzzi and a Wellness Spa complete the picture.

For reservations and group bookings,

Please call +971 4 351 9111 or send an email to info@arabiancourtyard.com.